

**EMPLOYEES ARE WELL AWARE** of misconduct long before it becomes a systematic problem that jeopardizes the organization's reputation. Encouraging of employees to speak up is one of the most effective ways to detect and address organizational misconduct early on.

### **1) Implement effective internal reporting channels**

First and foremost, effective reporting channels must exist. Such whistleblowing programs could include confidential reporting channels (e.g., hotlines) as an early-warning mechanism for identifying organizational misconduct.

### **2) Create a speak-up culture**

As discussed in our project "Whistleblowing in The Catholic Church the Role of Wrongdoing Characteristics and Ethical Climate", for an internal whistleblowing channel to be effective, it is important for organizations to promote a culture of transparency, trust, and accountability. Employees should especially be encouraged to report wrongdoing against the organization's core ideals.

### **3) Conduct ethics training**

How, when, and to whom can employees report organizational misconduct? Case studies, ethical dilemma scenarios, and role-playing could be useful tools on training and informing employees on proper ways of reporting wrongdoing.

### **4) No-Retaliation Policies**

Despite the availability of whistleblowing channels, employees still fear of retaliation, especially when faced with wrongdoing that could harm the core ideals of the organization. Therefore, regardless of the merits of the case, organizations must prevent retaliation by implementing no-retaliation policies.

### **5) Take action**

Cultivating a culture of whistleblowing does not happen overnight. Organizations must treat all whistleblowing cases seriously and consistently, regardless of the type of wrongdoing or who the wrongdoer is. Showing employees that their reports are taken seriously and there are consequences for the wrongdoing encourages them to blow the whistle and create a culture of transparency.

### **Further Reading**

De George, R. T. (2010). *Business ethics* (7th ed., pp. 298–318). New York: Prentice Hall.

Hoffman, W. M., & McNulty, R. E. (2010). *A business ethics theory of whistleblowing: Responding to the \$1 trillion question*. In M. Arszulowicz (Ed.), *Whistleblowing: In defense of proper action* (pp. 45–59). New York: Transaction Publishers.

Miceli, M.P., Near, J.P., & Dworkin, T.M. (2008). *Whistle-Blowing in Organizations* (1st ed.). Psychology Press. <https://doi.org/10.4324/9780203809495>

